

Bus Travel Made Easy!

Make the most of travelling on any Metrolink, North Star, GO WEST, LINK or Waka Pacific bus service.

JANUARY 2010

Travelling by bus is a convenient, reliable and safe way to get to school, and child fares are available to all students.

CHILD AND STUDENT FARES

Children under 5 years of age

Children under 5 years of age accompanied by a fare paying passenger travel for free.

Students – 5 to 15 years of age

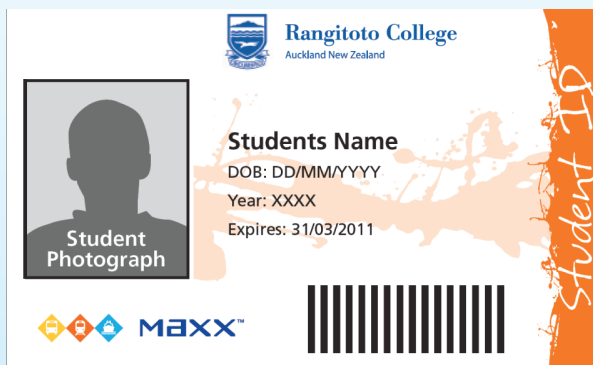
School students aged from 5 to 15 travel on the child fare.

Students – 16 to 19 years of age

Full-time secondary school students aged from 16 to 19 also pay a child fare, providing they show a current ARTA approved MAXX student ID, or are wearing a recognised school uniform. Please note that proof of school attendance must be provided at all times.

STUDENT ID

All schools are provided with MAXX Student ID cards. It's up to the school to make sure all students who qualify for a student concession are issued with MAXX Student ID cards. The 2010 cards are valid until 31 March 2011.



School ID card 2010 (example)

HOW TO PAY?

You can either pay by cash or a Go Rider card, which is inserted into the driver's ticket machine. When boarding the bus, please have your payment method ready for the driver.

HOW MUCH WILL IT COST?

Most bus fares are charged on the distance you wish to travel using what are called stage points. Stage points are set at specific locations along a bus route, approximately every four kilometres.

If your journey travels across a stage point then the fare increases. For example, to make a journey from Manukau City to Auckland CBD, you pass through stage points at Hunters Corner, Otahuhu, the Harp of Erin and Newmarket. Therefore you travel through 5 stage points.

To work out how many stage points you'll travel and what you'll pay, use 'Plan a Journey' at maxx.co.nz. If you can't get online, call MAXX on 09 366 6400 for assistance.

BEST VALUE FARE OPTIONS

How often you travel will help you decide the best value fare option.

Single Trip Cash fare

This fare is best if you are making a single trip. If you make this trip most days, the options below will be more cost effective. All buses accept cash for the payment of fares. Exact change is appreciated. Please note there is no discount available on cash fares.

10 Rides

This fare offers you multiple rides at a discount for a set number of stage points. If you make the same trip frequently, it will be cheaper for you to buy 10 rides rather than to pay by cash. Ten ride fares are loaded onto Go Rider cards. You can top up to 40 rides at a time on your Go Rider card.



Stored Value

If your travel pattern varies, then stored value allows you to top up your Go Rider card with a dollar value. Each ride is deducted from the value stored on the card. This saves you the hassle of carrying cash. You will also receive a 10% discount off the single trip cash fare. You can top up the stored value on your Go Rider card either on the bus or at a ticket agent.

GO RIDER MAKES BUS TRAVEL EASY!

Go Rider is the smart card that allows you to travel at discounted rates on any Metrolink, LINK, North Star, GO WEST or Waka Pacific bus service.

www.gorider.co.nz



WHERE CAN I GET A GO RIDER?

Go Rider cards are sold at selected bus ticket agents around Auckland. To find the agent nearest you visit maxx.co.nz.

Your Go Rider card will cost you \$10, but you only pay this once. We recommend that you keep your receipt and write your Go Rider card number in the User Guide provided. You'll need this if your card is lost or stolen. You can top up your Go Rider either at a ticket agency or on the bus.

PROTECTING MY GO RIDER CARD

Registering your Go Rider card offers you extra protection. If your Go Rider is registered we can return it to you if you lose your card and it is found. We can also keep you updated on any route or service changes, or upcoming promotions.

Registering your card only takes a few minutes. Go to gorider.co.nz or, if you can't get online, call us on 09 373 9118.

FREQUENTLY ASKED QUESTIONS

What is MAXX?

MAXX is the regional transport brand for Auckland. You can find everything you need to know about getting around Auckland on buses at maxx.co.nz.

How can I find out which bus to catch?

Many schools have school bus services. Visit maxx.co.nz to find out the school bus services for your school, [click here](#).

If your school does not have a school bus service that suits your needs, you can find scheduled bus services by visiting 'Plan a Journey' on maxx.co.nz [click here](#).

You can also contact MAXX on 09 366 6400 for assistance.

How do I know which bus stop to use?

Bus stops are located approximately every 400 metres at posted signs. At major stops, bus route and timetable information signs show the numbers, names and descriptions of buses that stop there. To find your nearest bus stop, contact MAXX on 09 366 6400.

How do I make sure I catch the right bus?

The destination sign above the bus windshield shows the route number and destination. If the bus approaching your stop is the one you want, remain on the curb and indicate to the bus driver with a clear wave of your arm that you intend to board. School bus services display a SCHOOL sign on the front and rear of the bus.

What should I do if I lose something on a bus?

If you leave something on a bus, call the operator of the bus service you were on. You'll find the lost property contact phone number on your bus ticket or contact MAXX on 09 366 6400.

Where do I get timetable information from?

Timetables are available from your local ticket agent or visit maxx.co.nz and use 'Plan a Journey'

Need to know more?

Go Rider Cards	gorider.co.nz
Route, timetables and fares	maxx.co.nz

